



INVESTOR REDRESSAL MECHANISM POLICY

A dedicated email id **grievancecell@upmovefintech.in** has been created for Investor Grievances.

The same is communicated to all the investor through their Know Your Client (KYC) Form, Contract Notes.

Mr. Swaroop Panakkada, Compliance Officer of **Upmove Financial Technologies Services** has been assigned the task of checking the same email id on daily basis.

Any complaint received on the said email id after proper scrutiny is forwarded to the concerned department for the clarification & Compliance officer will try to resolve at the earliest.

In case the complaint is pending for more than 7 working days the same is escalated to the top management for review.

UPMOVE FINANCIAL TECHNOLOGIES SERVICES

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